

TRIPLE I Project: Information, Interaction, Individualization
Improving Hemodialysis Care for Patients

The Top 10 Challenges to Address in In-Center Hemodialysis Care



1 Timing, frequency, and amount of information being received should be individualized (specific to each patient)



2 Improve continuity of care in hemodialysis and info about a patient's care is complete in their chart



3 Improve the way information is communicated between health care providers and patients



4 It is frustrating for patients when they are told to see a family physician about health concerns they bring up in hemodialysis



5 More information and access to financial resources and support, including for (i) flexible, reliable and affordable transportation to/from hemodialysis, (ii) housing, and (iii) nutrition and diet



6 More flexibility to change hemodialysis spots/ schedule



7 Better information about the pros and cons of different dialysis modalities



8 More information about health risks and other conditions associated with hemodialysis



9 Better information about transplant status



10 More information and access to social programs for people on hemodialysis